

### Trauma Informed Referrals: Being an Advocate In Your Community

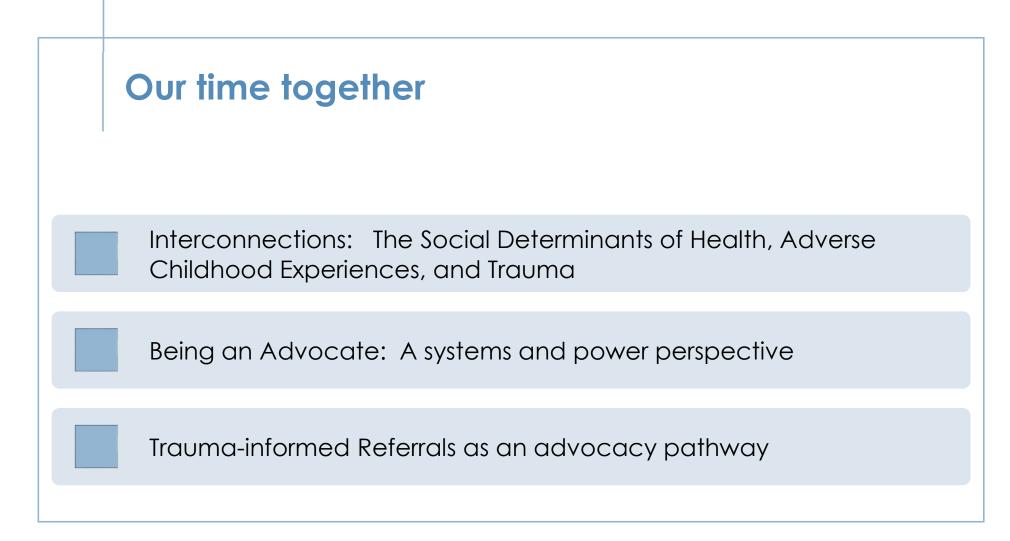
Dr. Catherine Hajnal Seanna Quressette catherine@lifefundamentals.com quressettes@douglascollege.ca

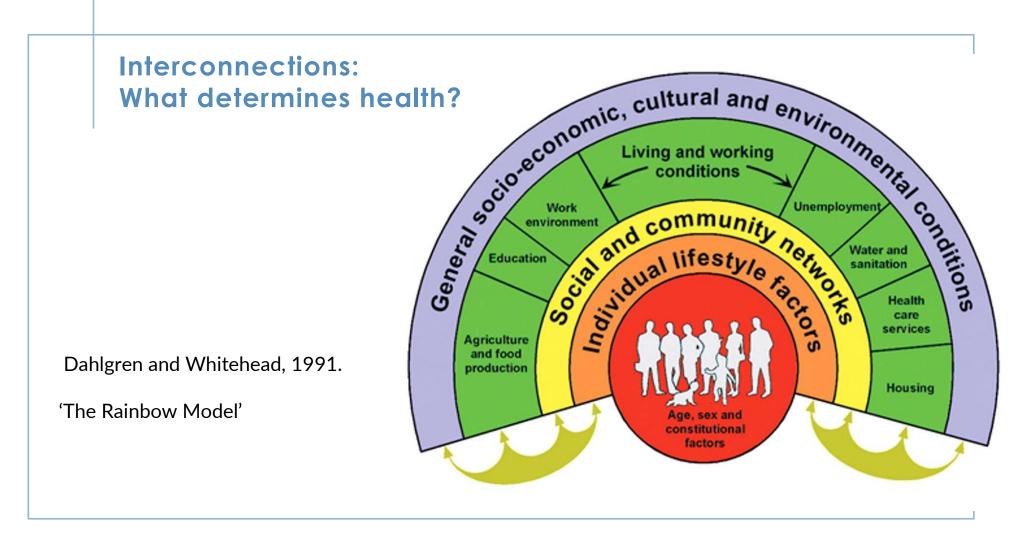


CANNEXUS24 JANUARY 30 Whereas self-care is treating yourself kindly, self-compassion is regarding yourself kindly.

Self-compassion is the quality that allows us to remember that we are only human. We aren't superheroes or robots; we are fluid, changing beings who ebb, flow, and *feel*. Our experiences cannot be defined or limited, and neither can we.

https://www.crownofhopecounseling.com/blog/the-difference-between-self-care-and-self-compassionand-why-we-need-one-more-than-the-other



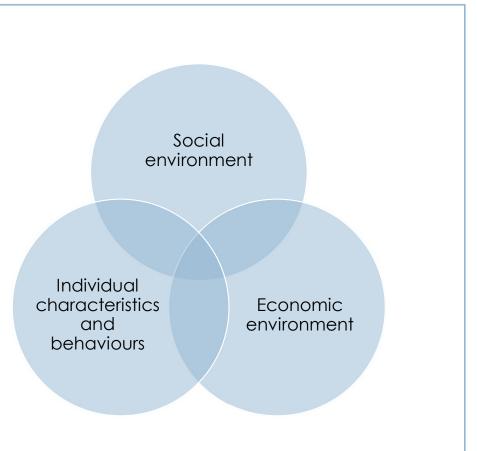


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Image source: https://pubh110.digital.uic.edu/section-1-4-defining-the-determinants-of-health/ 4

#### What determines health?

"The context of people's lives determine their health, and so blaming individuals for having poor health or crediting them for good health is inappropriate. Individuals are unlikely to be able to directly control many of the determinants of health."



https://www.who.int/news-room/questions-and-answers/item/determinants-of-health

#### How do we define health?

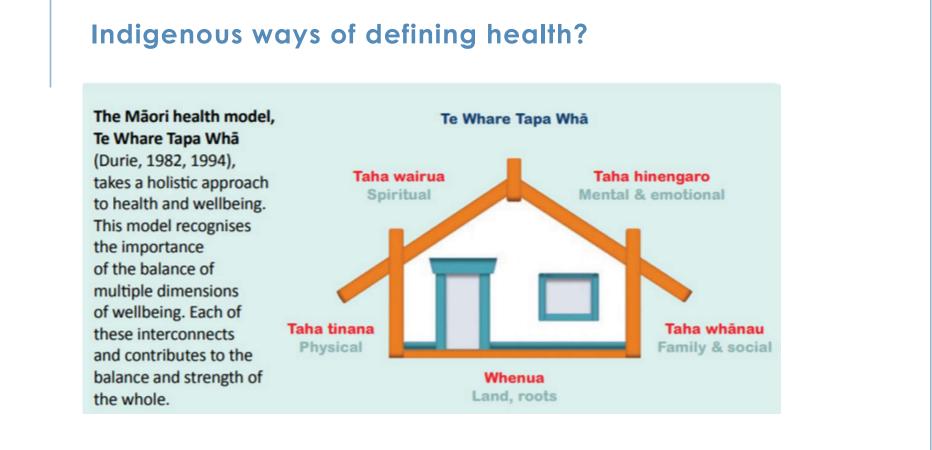
The World Health Organization (WHO) defines: *health as a state of complete physical, mental and social well-being and not merely the absence of disease or infirmity.* 

The WHO states that *there is no health without mental health.* 

## Physical Health

# Mental Health

https://ontario.cmha.ca/documents/connection-between-mental-and-physical-health/



https://www.healthnavigator.org.nz/healthy-living/t/te-whare-tapa-wh%c4%81-and-wellbeing/



Figure 1. 3 Realms of ACES. ACEs occur at the household, community, and environmental levels. Created by ACEs Connection, this graphic can be downloaded and used freely from the following URL: <a href="https://www.acesconnection.com/g/resource-center/blog/3-realms-of-aces-handout">https://www.acesconnection.com/g/resource-center/blog/3-realms-of-aces-handout</a>.

#### **PUBLIC POLICY**

National, state, local laws & regulations

#### COMMUNITY

iocial networks, norms, standards amonន individuals, groups & organizations

#### INSTITUTIONAL

Rules, regulations, policies and informal structures

#### **INTERPERSONAL**

Family, friends, peers & social networks

#### INDIVIDUAL

Individual characteristics that influence behavior such as knowledge, skills, attitudes, beliefs & personal experiences

**Source:** Adapted from Aronica et al., (n.d.), Murphy, E. (2005) and Skolnik, R (2021) https://pubh110.digital.uic.edu/section-1-4-defining-the-determinants-of-health/

#### Where do CDPs fit in?

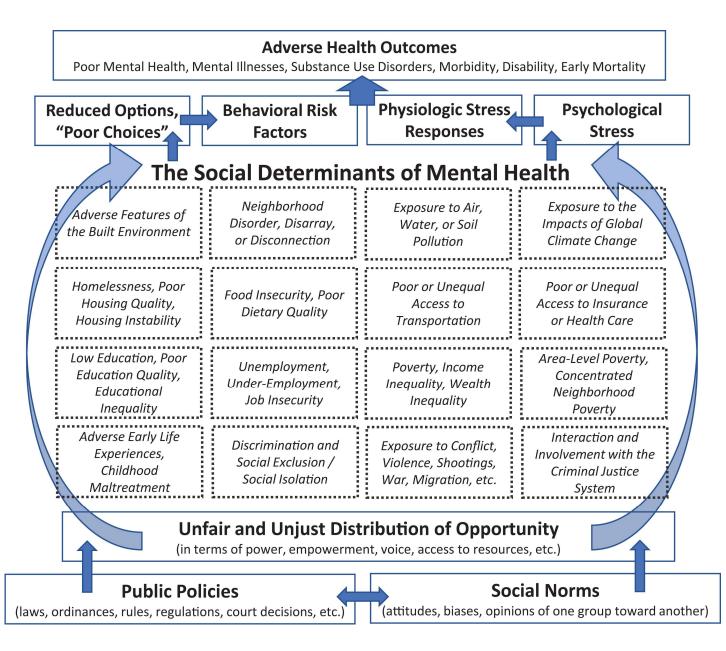


Fig 1: Sixteen types of social determinants of mental health and their causes (public policies and social norms) and consequences (poor mental health, increased risk for behavioral health disorders, and poorer course/outcomes among those with such disorders.

Why Employers Must Focus on the Social Determinants of Mental Health Michael T. Compton and Ruth S. Shim American Journal of Health Promotion 2020 34:2, 215-219

#### In Summary: Using the Social Determinants of Health Perspective

Systems perspective – acknowledges interconnectedness of local environment and policy.	Supports positioning of our work in a broader context, acknowledging the potential influence on health and well-being.	Embodies multisectoral action.
Focuses on determinants of health rather than causes of diseases	Recognizes determinants can be health promoting, protective, or health- damaging.	Remains important to distinguish between the main determinants of health as related to the whole population and the main determinants of social inequalities in health.

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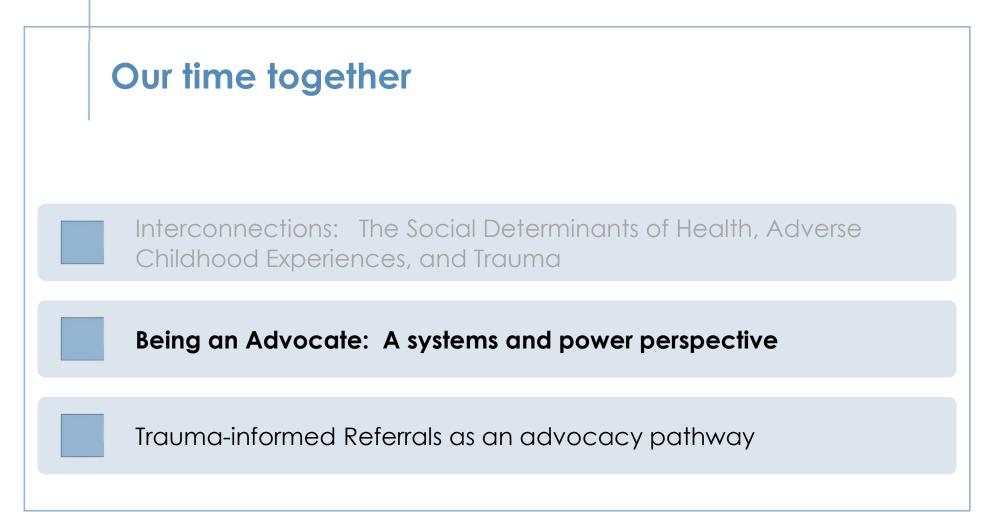
Adapted from Dahlgren and Whitehead, 2021



## Group Activity

- 1. What are you noticing in yourself as you reflect on what we have covered thus far?
- 2. Looking back over the various elements that determine health:

Which of these are particularly relevant for your community and your clients?

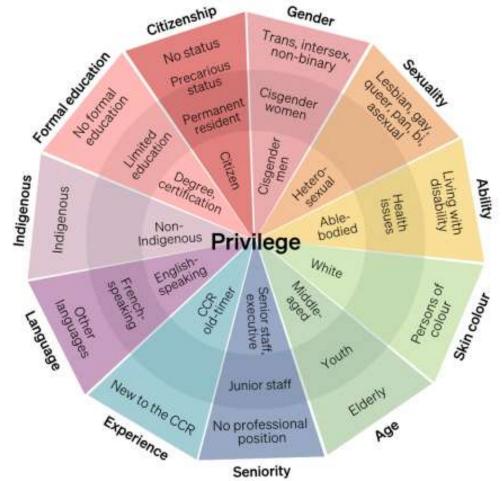


# Power and Advocacy

- What if the barriers clients face are built into the systems that we work within and that we work to change?
- In other words, what if the barrier is not the client's; rather, the system and structures generate the barriers?
- "Helping" clients invites us to be advocates, challenging those very systems that impact our clients.
- Consider the power we have through our roles...

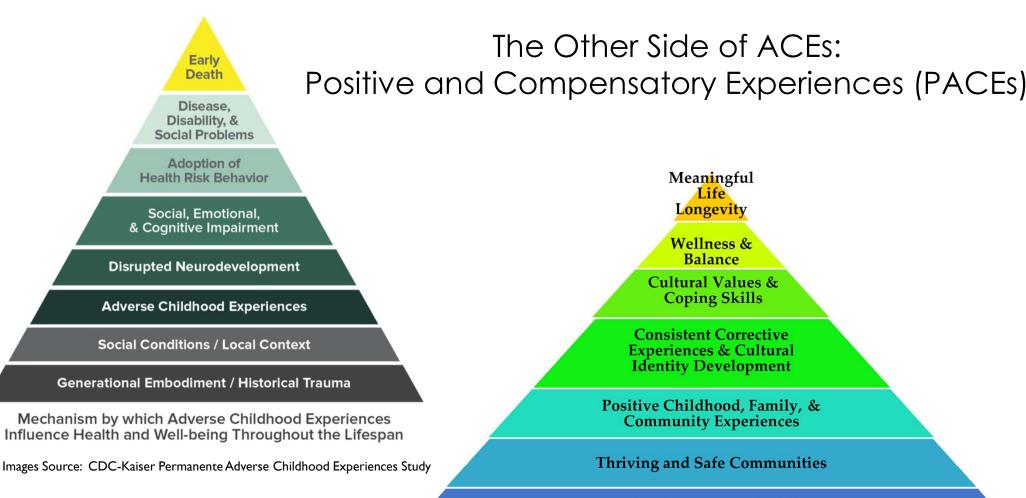
#### **Power and Agency**

- Power is positional
- Power is intersectional
- What are our positions of power?
- Note the closer you are to the centre, the more privilege you have in a white-centred, colonial context



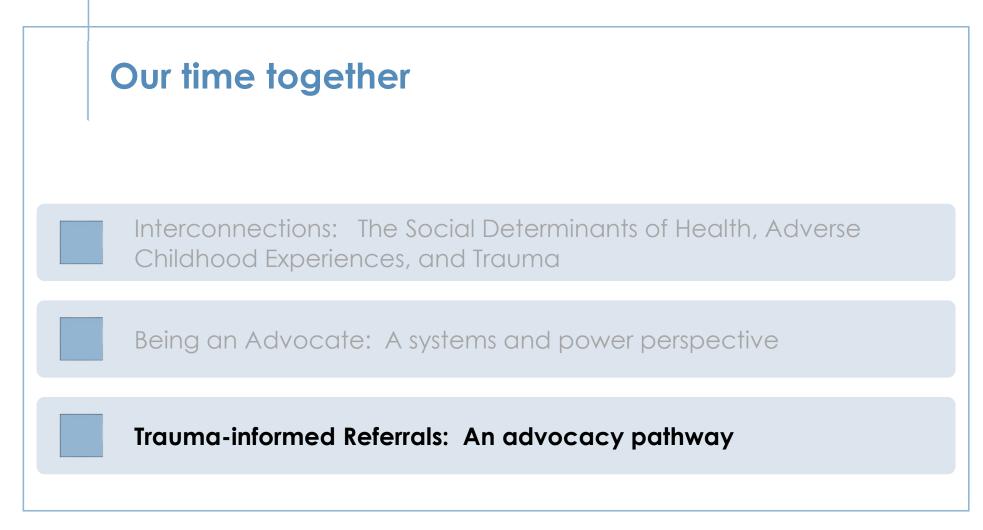
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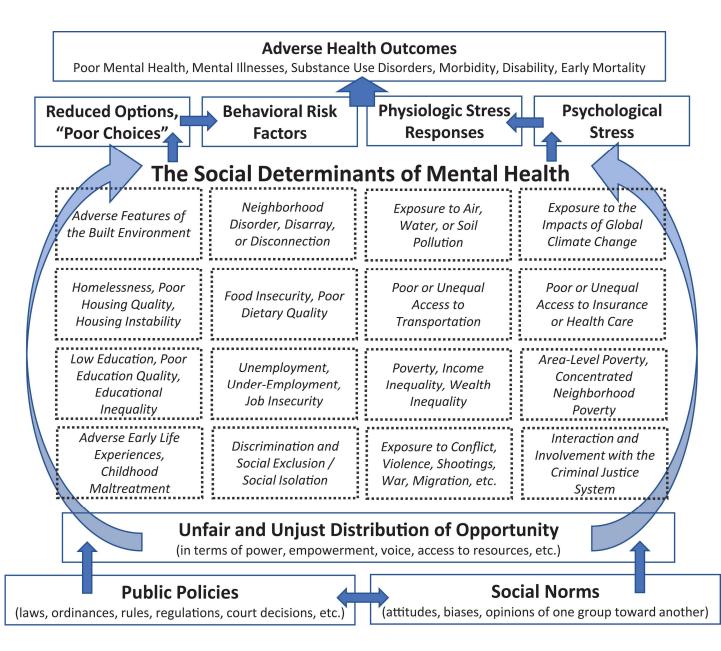
Image Credit: Canadian Council for Refugees (CCR) https://ccrweb.ca/en/anti-oppression



Intergenerational Healing, Tribal Sovereignty, Cultural Revitalization and Traditional Healing

Rides At The Door M, Shaw S. The Other Side of the ACEs Pyramid: A Healing Framework for Indigenous Communities. *International Journal of Environmental Research and Public Health*. 2023; 20(5):4108. 16 https://doi.org/10.3390/ijerph20054108





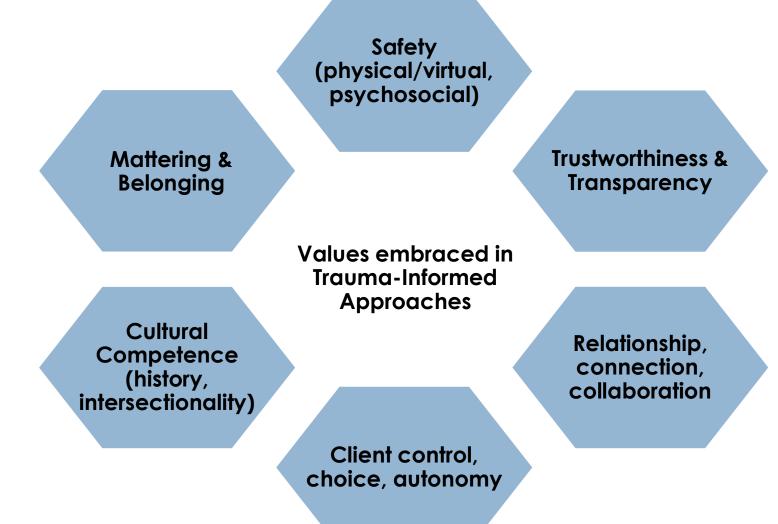
Given we engage with systems...

What do we take on directly?

How do we connect with and work with others?

Consider these social determinants from the standpoint of referrals...

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## What might a trauma-informed referral look like?

Consider:

- Who we handoff to.
- How we do handoffs.
- How we follow-up.
- How we ensure continuity of care.
- How we collaborate within our referral network (crosssystem collaboration)
- Wrap around services / Every door is the "right door"

## Who we hand off to:

- Are they too working in trauma-informed ways?
- If you're not sure, how can you find out?
- What might be some signals that they are?
- How do we develop the cross-sector collaboration?
- Why does this matter?
  - Consider times when you personally have experienced a handoff. What makes the difference for your experience?



## Are they too working in trauma-informed ways?

- Safety
- Authenticity
- Predictability
- Language of choice
- Right depth of connection
- Culturally embedded understanding of well-being
- Power and intersectionality awareness







- Funding for time to develop referral network and support crosssector collaboration
- Shortage of referral sources in your community (not all needs covered)
- Limited capacity of potential partners
- Accessing referral sources (e.g. transportation limitations, technology limitations)



# Relating this to your context...

Questions?

Comments?

Curiosities?

Challenges?



Thank you for

...your time ...your energy ...your willingness to explore and reflect

